



Woollahra

Family Medical Practice

147 Edgecliff Rd Woollahra NSW 2025

Phone (02) 7201 2343 | Fax (02) 7201 2344

www.woollahrafmp.com.au

reception@woollahrafmp.com.au

Practice Doctor

Dr Judith Marie Saw
BMedSci MBBS (Hons)
DCH SH&FPA
Medical Advisor to the
French consulate in Sydney

Dr Jill Gamberg
General Practitioner (GP)
BSc Exi Sci, MBBS (Hons), MSc
Coach Psych
FASLM, FRACGP

Specialist

Dr Wilfred Saw
Level I CTCA Cardiologist
MBBS FRACP

Opening Hours

Monday to Friday
8.00am to 6.00pm

Weekends / Public Holidays: Closed

GP After Hours Service
137 425

Emergency 000
POW Hospital (02) 9382 2222

Services Available

- Immunisations
- Antenatal Shared Care
- Children's health and immunisations
- Family planning, including IUD removal and Implanon
- Mental health and Counselling
- Health Check Ups
- Travel Vaccinations (inc yellow fever)
- Iron Infusions/Vitamin Injections
- Skin checks
- Minor skin surgeries
- ECG
- Holter Monitoring 24h to 4 weeks
- 24h non-pneumatic Blood Pressure Monitoring

Fees

Woollahra Family medical practice is a private billing practice. Consultations will attract a fee and Medicare card holders will qualify for Medicare Benefits for eligible services. Please see our website and the reception area for our current fee schedule. All fees are payable at the time of consultation. Cash, all major credit cards and EFTPOS are accepted (credit card payments attract a 1% surcharge)

Telehealth consultation and e prescribing

We offer telehealth consults and e prescribing to patients of this practice. Please ask reception staff for more information.

Appointments

We run by appointment only. Appointments can be booked online or by calling the practice. If you need more than 15mins with your doctor, please book a long appointment.

On the day appointments are available for urgent matters. Please call the practice if you need an appointment but cannot find availability through the online booking system.

After hours service

If you require General Practice care outside our opening hours, please contact National Home Doctor on 13SICK i.e. 137425. For all emergencies, dial 000 or go to your nearest hospital emergency department.

Home visits

GP home visits are available at the doctor's discretion to patients of this practice. Requests should be arranged at least 24hr prior. Charges apply.

Missed appointments and cancellations

Missed appointments and appointments cancelled with less than 24hr's notice will incur a full consult fee, non rebatable by Medicare.

Cultural diversity and ethnicity

In order to provide tailored care to your needs, we encourage patients to identify their cultural backgrounds/ethnicity on the patient registration form. Our practice also offers consultations in French and the National Relay Service and Interpretation service is available to non-English speakers. Please advise reception staff if you need this service organized.

Phone Calls

Doctors will return phone calls from patients after they have completed their sessions, unless the matter is of urgency. Patients are welcome to leave a detailed message at reception.

Results

All results are strictly confidential. In order to protect your privacy, results are not given over the phone unless through a consultation with a doctor.

The doctor will advise you at the time of testing when you can expect your results to return. Results requiring a follow up consultation with the doctor will attract the scheduled practice fee.

Notifications, Recall and Reminder systems

Our practice is committed to provide you with the best preventative care possible. Practice staff may issue you with a notification or reminder through my practice app, SMS or letter. If you do not wish to participate in some parts or the whole of this system, please let our practice staff know.

Patient rights, compliments and complaints

At Woollahra Family Medical Practice, we welcome any feedback on how we can provide a better service to you. Feel free to talk to your doctor or the receptionist about any problems you may have. Alternatively, you may wish to write to us on drisaw@woollahrafmp.com.au or fill out the feedback format reception. We have a complaints process in place and take all complaints seriously and with confidentiality.

In the instance that you are not satisfied you can contact

HealthCare Complaints Commission
Locked mail bag 18
Strawberry Hills NSW 2012
1800 043 159 (Toll Free)
Email: hccc@hccc.nsw.gov.au

Privacy Policy

Your personal health information is collected and used directly in association with your health care. It is kept confidential and our practice maintains the security of medical records in accordance with the Australian Privacy Act. For a full copy of our privacy policy, please ask our reception team or go on to our website

If you have any concerns about your health information privacy, please let your doctor or reception staff know.
